

Herefordshire Carers Support Results to 31 October

Results

In the month of October you had **eight** comments from **six** unique numbers.

Date	Message
26/10/15 @ 18:16	Stressed- 8.30 am hospital appointment
21/10/15 @ 11:45	How do I get health professionals to listen to me the Carer rather than the cared for who doesn't remember! But does 'present well'?
21/10/15 @ 06:15	Email from social worker = stress
15/10/15 @ 08:48	Parents might like to know that on the new concourse at B'ham new st station the disabled toilet has a full size adjustable changing table with hoist. Judy Fleming
14/10/15 @ 10:22	When I'm feeling down the love I get back from my son is all the reward I need as his carer.
10/10/15 @ 15:03	Feeling alone tired & very emotional :(
10/10/15 @ 07:35	Work driving me crazy & stressing me out! On top of what I've got at home. Now got him on my own today ! I'm shattered before I start :(
03/10/15 @ 22:38	Why can't the soft play areas in Herefordshire have a day for our kids? I came to live here from Liverpool and at least they gave kids with special needs 2 "inappropriate" hours per month for us parents to see our kind of kids enjoy themselves without neuro typical kids and their parents complaining!!!

Outcome and recommendations

You have had fifteen total comments since your launch on 14 September. There didn't seem to be any impact on activity from Carers Annual Day. Continuous reinforcement of the message that the facility is there to make comments by text is essential to building traction with service users. It would be good to know what, if any, reinforcement opportunities were taken on the day.

If I can help you devise other strategies for getting the message out and perhaps more importantly, helping people to remember that the mechanism is there when they could use it most, please do let me know. It is of course better to have higher numbers for a more valid data set, but more important is for people to know there is a way to have their voice heard and "say" what they want to.

If there is anything that I can do to help, please let me know.

Thank you again for being a beta partner with Textocracy!